

MEMBERSHIP SUSPENSION/CANCELLATION GUIDELINES

MEMBERSHIP SUSPENSION

To suspend your auto pay, a completed request must be submitted in writing at least 30 days in advance of your next billing date in order for your request to be effective from the following month, after the three month commitment agreed upon AutoPay Membership Series setup. Billing date is based on your activation datelisted below.

Students enrolled in a monthly auto renew membership may elect to suspend their auto pay charges once per year according to the policy below:

1. You can suspension your Auto Pay schedule once per year at any time.
2. The suspension is activated for the start date you have requested through the suspension terminate date. The maximum suspension length is 6 months.
3. You will not be billed during the suspension date range. Your new billing cycle may change due to recalculation of time.

To request the suspension, submit this form and e-mail info@anuttarayoga.com and provide the following.

1. First and Last Name _____
2. Email or Phone _____
3. Suspension Start Date _____
4. Suspension End Date _____

Following the end of your requested suspension period, your monthly auto-renew will automatically be reactivated.

CANCEL MEMBERSHIP

Your AutoPay membership may be canceled at any time, the following rules apply:

1. Cancellation within first 6 months of your membership start date will require a \$40 early termination fee. Fee is waived for military deployment, proof is necessary.

2. Request submitted via form and an email to info@anuttarayoga.com, must be provided prior to next billing cycle in order to accommodate. We request at least 30 days in advance of your billing cycle (example: if you are scheduled to be charged February 14th and you want to cancel for the month of February, you must submit a cancellation form to Anuttara Yoga by January 14th.)

3. If request is received after a billing has occurred, Anuttara Yoga will not offer a refund, partial or full.

1. First and Last Name _____
2. Email or Phone _____
3. Cancellation Date _____

Signature _____
Date _____